

Dilton Marsh Pre-School Self Evaluation – March 2017

A BIG thank you to all that returned their parent feedback forms, we have received 7 out of 13, so we can only assume everyone else is happy with the service we provide. Here are the results, the actions we intend to undertake from the returned forms can be found at the end.

Is your child Male **2** / Female **5**

How old is your child?

2 3 - **6** 4 - **1**

Environment and Facilities

Are you happy with the setting?

Very Happy - **6** Happy - **1** Neutral Unhappy Very Unhappy

Dilton Marsh Pre-School is lucky enough to have its own outside area, is there anything you would like to be included in the outside area?

- *Climbing Frame/Swing. Artificial grass so they can play in all weathers without getting covered in mud.*
- *Perhaps a larger sheltered area so children can spend more time outside whatever the weather.*

Care of the children

Are you happy with the safety and security of your child/children whilst at preschool?

Very Happy - **7** Happy Neutral Unhappy Very Unhappy

Are you happy with the standard of care your child is receiving?

Very Happy - **7** Happy Neutral Unhappy Very unhappy

Are you happy with staff and their approach to your child?

Very Happy - **7** Happy Neutral Unhappy Very Unhappy

Are you happy with the level of security at preschool, e.g. arrangements for dropping off and collection, security of premises etc?

Very Happy - **7** Happy Neutral Unhappy Very Unhappy

- *Would love for there to be an option to drop off from 8.45am and very happy to pay for this extra 15mins.*

Do you feel able to talk to the staff about any concerns you have?

Yes - 7 No

Learning at the Pre-School

Are you aware of the EYFS (Early Years Foundation Stage) framework that governs the curriculum at preschool?

Yes - 7 No

Are you happy with the content of your child's learning journey?

Yes - 7 No

- *She comes home singing new nursery rhymes.*

Are you aware we use ECAT (every child's a talker) to record your child communication progress?

Yes - 6 No - 1

How do you feel about your child's progress at preschool?

Very Happy - 6 Happy - 1 Neutral Unhappy Very Unhappy

We run parents afternoons so that parents can have time with their child's key worker. Are you happy with this arrangement?

Very Happy - 5 Happy - 1 Neutral Unhappy Very Unhappy

- *Wasn't aware of this but think it's a great idea.*
- *Not attended one yet but pleased to hear this happens.*

Does your child have any special needs?

Yes - 1 No - 6

Are you happy your child is learning/using Makaton during sessions?

Very Happy - 5 Happy - 1 Neutral Unhappy Very Unhappy

- Not sure what this is.

Are you aware of all staff roles, training and where to find such information?

Yes - 7 No

Management of the Pre-School and Communication

Do you understand the role of the committee, and the way in which the preschool is run?

Yes - 7 No

Would you like to attend committee meetings?

Yes - 6 No - 1

Are you happy with the communication you receive, eg in newsletters and the notice board?

Very Happy - 6 Happy - 1 Neutral Unhappy Very Unhappy

Have you visited our website?

Yes - 6 No - 1

If yes, are you happy with the information on the site?

Very Happy - 4 Happy - 2 Neutral Unhappy Very Unhappy

Do you find the website easy to use?

Yes - 6 No

Information sharing/positive links home-preschool

Do you look in our preschool learning journey?

Yes - 5 No - 1

If yes how often do you look?

- *A couple of times a month.*
- *Not yet.*
- *At least once a month, ***** likes to look back to see what he has been doing.*
- *I will now.*

Do you use the talking tree, sharing children's home life and achievement's?

Yes - 3 No - 2

- *Not yet.*
- *Have used it previously, wasn't aware it was an ongoing exercise.*
- *I will now.*
- *I forget, sorry.*

Any other comments:

- *My daughter absolutely loves coming to Pre School (3). She is definitely ready to start school in September 2017 with thanks to Mary-Ann and Karon, although she will miss them terribly. Thank You 😊*
- ****** has only been a few times, but she loves it. Having not been to childcare before it's a very big thing to see her so happy and settled. She's always excited when she knows she is coming to school. Thank you Mary-Ann for your time spent with her. We think you are both fab.*
- *I am really happy with ***** progress at Pre-School. ***** loves going to school as he feels safe & loved and content. He enjoys the great outside space. Thank you Mary-Ann & Karon you really make a difference. Thank you.*
- *Very pleased with the way my daughter has settled in at Dilton Marsh. This is testament to the patience and kindness shown by Karon and Mary-Ann. My only concern is the number of staff employed. I totally understand that numbers dictate the staffing levels but currently there is no cover for illness which means Pre-School would be forced to close.*

Our comments to your feedback

Thank you for your comments and kind words. Not only do we use this information to monitor our strengths and weaknesses but we also take on board your comments and views and act upon them where needed. Below you will find our response to any that we feel need addressing or require an answer:

Regarding comments re our outside area.

We are currently fundraising for the whole of our outside area and have looked into the possibility of artificial grass to replace some of the worn out areas, however this is very costly so we have decided to approach some of the larger artificial grass companies for some charitable assistance.

Climbing frame/swings of top quality are again very costly, we would not buy cheaply as this would be false economy and may have lower safety levels.

Regarding staffing levels in final comment:

We fully understand the concerns mentioned and have recently spoken with our CDO (Childcare Development Officer) regarding 'bank staff'. Discussion is currently ongoing to address this area to provide emergency cover.