

## Dilton Marsh Pre-School evaluation feedback – January 2015

A BIG thank you to all that returned their parent feedback forms, we have received 10 out of 26, so we can only assume everyone else is happy with the service we provide.

Here are the results, the actions we intend to undertake from the returned forms can be found at the end.

We've have some lovely comments. Thank you.

Is your child Male 5 / Female 5

How old is your child 2 ½ - 3 0 3 – 4 10

### Environment and Facilities

Are you happy with the setting?

Very Happy	Happ	Neutral	Unhappy	Very Unhappy
1	y 7	2		

Are you happy with the variety and quality of the equipment and toys?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
1	7	2		

Dilton Marsh preschool is lucky enough to have its own outside area, is there anything you would like to be included in the outside area?

#### Parent/carer feedback

- It looks great.
- The selection is good.
- Higher fencing for security purposes.
- Maintenance.
- No, I think it's a lovely little outside area.

### Care of the children

Are you happy with the safety and security of your child/children whilst at preschool?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
5	4	1		

#### Parent/carer feedback

- Could be improved whilst outside

Are you happy with the standard of care your child is receiving?

Very Happy	Happy	Neutral	Unhappy	Very unhappy
4	5			

Are you happy with staff and their approach to your child?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
5	5			

Are you aware of the snacks we offer and what snack your child has had?

Yes 5 No 5

Parent/carer feedback

- No but sure it's great
- Yes & No. He says Apple, cheese & biscuit but sometimes says nothing – Unsure if he mean there wasn't one or he didn't have any.

Are you happy with the range of healthy snacks provided at the preschool?

Very Happy      Happy      Neutral      Unhappy      Very Unhappy  
3                      2                      2

Parent/carer feedback

- Unaware of snacks offered
- Don't know what is offered
- \*\*\*\*\* sometimes says what she has had but often forgets

Are you happy with the level of security at preschool, eg arrangements for dropping off and collection, security of premises etc?

Very Happy      Happy      Neutral      Unhappy      Very Unhappy  
4                      5                      1

Parent/carer feedback

- Outside area is very easy to approach and grab a child.

Do you feel able to talk to the staff about any concerns you have?

Yes 10      No

**Learning at the Pre-School**

Are you aware of the EYFS (Early Years Foundation Stage) framework that governs the curriculum at preschool?

Yes 8      No 2

Are you happy with the content of your child's learning journey?

Yes 8 No

Parent/carer feedback

- Have not seen it yet – need to send daddy to look
- Think so, he only tells me that he been in sand/water or outside – singing – but I do understand that you are covering other stuff.

Are you aware we use ECAT (every child's a talker) to record your child communication progress?

Yes 7 No 3

Parent/carer feedback

- I think that \*\*\*\*\* is highly skilled in this area already !!!

How do you feel about your child's progress at preschool?

Very Happy      Happy      Neutral      Unhappy      Very Unhappy  
4                      6

Parent/Carer feedback

- \*\*\*\*\* is very happy & settled very quickly into her new school life.
- Felt he taken a long time to settle in – hoping this hasn't affected his progress

We run parents evening so that parents can have time with their child's key worker. Are you happy with this arrangement?

Very Happy                      7                      Happy

Neutral                      Very                      Unhappy  
Unhappy

Parent/carer feedback

- We did not know when it was.
- Maybe a bit more notice. Maybe a sign up in the foyer 2 weeks before when it is going to be as they do in school. Just a heads up would help re-arrange things.

Does your child have any special needs?

Yes 1      No 9

Are you happy your child is learning/using Makaton during sessions?

Very Happy      Happy      Neutral      Unhappy      Very Unhappy  
5                      3                      1

Are you aware of all staff roles, training and were to find such information?

Yes 9      No 1

**Management of the Pre-School and Communication**

Do you understand the role of the committee, and the way in which the preschool is run?

Yes 8      No 2

Would you like to attend committee meetings?

Yes 2      No 8

Are you happy with the communication you receive, eg in newsletters and the notice board?

Very Happy      Happy      Neutral      Unhappy      Very Unhappy  
3                      6                      1

Have you visited our website?

Yes 5      No 5

If yes, are you happy with the information on the site?

Very Happy      Happy      Neutral      Unhappy      Very Unhappy  
2                      2                      1

Parent/carer feedback

- Could be updated
- A more up to date calendar of term dates and holidays would be useful

Do you find the website easy to use?

Yes 5      No

**Information sharing/positive links home-preschool**

Do you look in our preschool learning journey?

Yes 2      No 4

If yes how often do you look

Do you use the talking tree, sharing children's home life and achievement's?

Yes 5 No 4

Parent/carer feedback

- I will do more often
- Our fault, not yours – will try to!
- I have used this before when \*\*\*\*\* attended and thought it was a great idea

**Other comments made by parents/carers**

- My child started Dilton Pre-School in Sept 2014. She is a little clingy at drop off time however all staff willing to help her settle. Information wasn't shared on first day so I was unaware of snacks, the talking tree and the Pre-School Learning Journey. Maybe an information leaflet could be made for new starters to inform.
- \*\*\* quite often says he has made something but it doesn't always come home.

**The actions we plan implement reflecting your feedback**

- Information available with registration form and on website.
- Website to be updated on a more frequent basis.
- Snack board in foyer to continue to be updated daily.
- Committee to review security around all fenced areas.
- Notification of parents/carers evenings to be reviewed and increase awareness.