

Dilton Marsh Pre-School evaluation feedback – January 2014

A BIG thank you to all that returned their parent feedback forms, we have received 13 out of 30, so we can only assume everyone else is happy with the service we provide.

Here are the results, the actions we intend to undertake from the returned forms can be found at the end.

We've have some lovely comments. Thank you.

Is your child Male 8 / Female 5

How old is your child 2 ½ - 3 3 3 – 4 10

Environment and Facilities

Are you happy with the setting?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
7	4	1		

Are you happy with the variety and quality of the equipment and toys?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
5	4	1		

Parent/carer feedback

- unsure of the variety
- would be nice to see more set out in the mornings to inspire and engage the children.
- Always nice to have new toys

Dilton Marsh preschool is lucky enough to have its own outside area, is there anything you would like to be included in the outside area?

Parent/carer feedback

- it's a great space
- This is one of my childs favorite places, when the weather is good.
- Think it looks like a great variety of stimulating resources outside
- Maybe a veg patch, growing things to eat at preschool
- Not sure what there is outside- an area for children to grow plants.

Care of the children

Are you happy with the safety and security of your child/children whilst at preschool?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
7	4			

Parent/carer feedback

- Particularly now the door is manned upon leaving

Are you happy with the standard of care your child is receiving?

Very Happy	Happy	Neutral	Unhappy	Very unhappy
8	5			

Are you happy with staff and their approach to your child?

Very Happy 9 Happy 4 Neutral Unhappy Very Unhappy

Parent/carer feedback

- The staff are very caring towards the children
- They're all great my child thinks you are all fab

Are you aware of the snacks we offer and what snack your child has had?

Yes 9 No 3

Parent/carer feedback

- No but I know theres a board in the waiting area

Are you happy with the range of healthy snacks provided at the preschool?

Very Happy 6 Happy 4 Neutral Unhappy Very Unhappy

Parent/carer feedback

- my child wants more biscuits

Are you happy with the level of security at preschool, eg arrangements for dropping off and collection, security of premises etc?

Very Happy 6 Happy 6 Neutral Unhappy Very Unhappy

Parent/carer feedback

- Due to recent changes, drop off is good with members of staff at the door, the doors itself could ideally be replaced one lock at the top of a rotten wooden door isnt going to stop anyone getting in.

Do you feel able to talk to the staff about any concerns you have?

Yes 13 No

Parent/carer feedback

- appreciated when keyworker welcomes their child in on entry, particularly when new to the setting
- would be nice to have photo and name card ready for a child first session
- visual timetable is great- could be used more with new parents and children

Learning at the Pre-School

Are you aware of the EYFS (Early Years Foundation Stage) framework that governs the curriculum at preschool?

Yes 10 No 2

Parent/carer feedback

- But not in great detail

Are you happy with the content of your child's learning journey?

Yes 13 No

Parent/carer feedback

- I've not seen it but my childs only been 6 times

Are you aware we use ECAT (every child's a talker) to record your child communication progress?

Yes 7 No 5

Parent/carer feedback

- Again don't know about it in any great details, it would be useful to discuss this with regards to my child's communication

Are you aware we use the BLAST program, and what we use it for?

Yes 9 No 4

How do you feel about your child's progress at preschool?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
8	4			

We run parents evening so that parents can have time with their child's key worker. Are you happy with this arrangement?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
8	4			

Parent/carer feedback

- I very much appreciated having the opportunity to see my child's learning journey at other times even though we couldn't make parents evening

Does your child have any special needs?

Yes No 13

Parent/carer feedback

- only dietary at the moment and everyone has been fantastic helping with this

Are you happy your child is learning/using Makaton during sessions?

Very Happy	Happy	Neutral	Unhappy	Very Unhappy
7	2			

Parent/carer feedback

- Very happy
- Yes I think it's great my children used baby signing and it's good for them to use other methods of communication

Are you aware of all staff roles, training and were to find such information?

Yes 11 No 1

Parent/carer feedback

- It's very clear that you are very aware the progress that is being made
- Great to see more literacy and numeracy activities/learning in last couple of weeks

Management of the Pre-School and Communication

Do you understand the role of the committee, and the way in which the preschool is run?

Yes 13 No

Would you like to attend committee meetings?

Yes 4 No 6

Parent/carer feedback

- already on the committee
- possibly depends on how much commitment is involved
- if able to due to work commitments not always easy

Are you happy with the communication you receive, eg in newsletters and the notice board?

Very Happy 5 Happy 6 Neutral Unhappy Very Unhappy

Parent/carer feedback

- I'm happy with the newsletter
- Did also like grid used previously to show resources children may play with

Have you visited our website?

Yes 9 No 1

If yes, are you happy with the information on the site?

Very Happy 7 Happy 3 Neutral 1 Unhappy Very Unhappy

Parent/carer feedback

- visited a long time ago, only thought at the time is it could be enhanced to promote preschool to new users

Do you find the website easy to use?

Yes 12 No

Information sharing/positive links home-preschool

Do you look in our preschool learning journey?

Yes 11 No 2

If yes how often do you look

Parent/carer feedback

- only once so far as my child just started
- occasionally maybe once amonth
- when its offered I should be more pro-active
- only sometimes
- usually during parents evening

Do you use the talking tree, sharing children's home life and achievement's?

Yes 9 No 3

Parent/carer feedback

- Don't always remember
- We have but not as much as we should/could
- Brilliant idea we love this

Have you used the story boxes?

Yes 6 No 6

Would you like us to make more?

Yes 8 No 1

Parent/carer feedback

- We haven't done them all yet
- I think there is a brilliant variety in the amount of home-preschool activities the children have access to.

Other comments made by parents/carers

- My daughter loves her school, she is always excited to go and her confidence has grown 100%, she is happy and relaxed with all her teachers, my daughter could not of gone to a better preschool. Many thanks.
- As a new parent to the preschool I was unaware of the story boxes, talking tree, would be good to receive a little info pack at beginning to tell parents these things.
- My child loves preschool and I am happy with the games my child plays, and the things she is learning. The staff are always easy to chat to and help with any issues or concerns we may have.
- I would like to see more early morning work that helps with numbers/letters/shapes to get children prepared for school in September, we are lucky that my child loves to learn, so something a bit more constructive is always good to see.
- We are happy with how our children are getting on at preschool and the fact that they enjoy it so much.

The actions we plan implement reflecting your feedback

- setting out activities ready for childrens arrival.
- ensuring names are ready for self registration in the mornings.
- Put together a new parent booklet explaining EYFS, ECAT, BLAST, talking tree, story box, positive behaviour pasta pot, Makaton etc
- Speak to committee about replacing front door to ensure child safety.
- Veg patch – spring time we will be starting our growing topic as we do every year, planting lots of tasty fruits and vegetables.